



FOR IMMEDIATE RELEASE

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MONOC Paramedics, EMTs and Nurses help spread the word about New Jersey's 2-1-1 Help Line

Very often the greatest service that one can provide for people in need, is basic information. To aid MONOC Paramedics, EMTs and Nurses in being able to easily provide this information to the citizens of New Jersey is the Statewide 2-1-1 help line. The 2-1-1 help line is a 24/7 one stop non-emergent call center operated by the United Way for people seeking help and information. 2-1-1 is an easy-to-remember telephone number that connects callers to the human services they need. Easily accessible by landline, cell phone and the Internet at nj211.org, calls are free and confidential with multi-lingual specialists always available.

All MONOC Paramedics, EMTs and Nurses in the field now have at arms reach, wallet sized cards with information on the 2-1-1 Help Line that can be given out to individuals that they encounter seeking non-emergent information or resources. With over a hundred providers on duty at a given time throughout New Jersey, MONOC's staff is often approached by people seeking non-emergent information. Instead of carrying around a list of phone numbers for every county and town that we serve and trying to constantly keep it up to date, all that must be given out to people in most cases is the telephone number 211.

By calling, 2-1-1 Specialists can provide comprehensive information and referral services to callers about a variety of issues, including:

- **Basic Human Needs Resources:** food banks, clothing closets, shelters, rent assistance, utility assistance.
- **Support for Seniors and Persons with Disabilities:** adult day care, congregate meals, Meals on Wheels, respite care, home health care, transportation, homemaker services.
- **Support for Children, Youth and Families:** childcare, after school programs, Kids Care (health insurance programs), family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services.
- **Physical and Mental Health Resources:** health insurance programs, Medicaid and Medicare, maternal health, Children's Health Insurance Program, medical information lines, crisis intervention services, support groups, counseling, drug and alcohol intervention and rehabilitation.
- **Employment Support:** financial assistance, job training, transportation assistance, and education programs.